

Technical Trust Policy

Version 2.1

Adopted: September 3, 2020

Introduction

Carequality creates a community of trusted exchange partners who rely on each organization's adherence to the terms of the Carequality Connected Agreement, Carequality Connection Terms, and Use Case Implementation Guides. Trust in the community relies on the mutual responsibilities embodied within these terms but can only be fully realized if participants have certainty that transactions are being sent to, and received from, the systems of other organizations bound by those same terms.

To ensure this level of trust, any system that hosts an end point listed in the Carequality Directory, or directly originates a request to such an end point (a "Participating System"), must conform to the requirements outlined in this Policy, which constitute technically enforceable evidence that the organization has met the associated criteria for being a Carequality Participating System.

Individual Use Case Implementation Guides may specify different requirements from those outlined in this Policy and in such a case the Implementation Guide will take precedence.

Definitions

2-Way-TLS: Use of IETF Transport Layer Security with authentication of both end points in the internet communication pathway.

Policy Binding: Associating a X.509 digital certificate with a given policy environment. See also the *Binding* section of this document.

Listed End Point: A web service technical URL hosted by a Participating System that is listed in the Careguality Directory.

X.509 Certificate: An X.509 version 3 certificate issued to an End Entity. Note that Carequality only issues one type of certificate, and that same type of certificate is expected to be used by both peers for a Carequality 2-way-TLS connection.

Subscriber: The person responsible for acting as the sponsor for a Carequality X.509 certificate. The Subscriber is responsible for secure acquisition, installation, and management of the full life cycle of the certificate as per the Subscriber Agreement.

Universal Resource Identifier (URI): A method of identifying a resource available via the internet. Example: https://www.xyz.org.

Certificate Issuance Process

The actual process for issuing certificates by any Carequality designated Certificate Authority (CA) is governed by its own rules. Certificates are only issued for entries in the Carequality Directory. However, not all Carequality Directory entries will have their own, separate certificate. See the section entitled "Multi-Tenant Gateways" for more information.

The initial step in the issuance process is for the Carequality Implementer to prepare a Carequality Certificate Package as detailed in the Instructions section later on in this document. At a high level, once the package is securely uploaded to a Carequality encrypted file storage area, it will be reviewed by staff, then the certificate acquisition codes will be issued to the designated Subscriber.

Carequality Certificate Packages may be submitted by any of the three points of contact listed on the Implementer's Carequality Implementer Application, or by any staff member identified by one of those three contacts as being authorized to submit these Packages. The submission of a Package for a Carequality Participating System will serve as the Implementer's indication that the Carequality Connection is approved to participate in exchange activities via the Carequality Framework, through that Implementer. Once the Carequality Certificate Package has been received, Carequality support staff will review the contents to ensure the appropriate requirements have been met, including, but not limited to:

- Confirming that the Carequality Participating System is approved as having satisfied the business and legal process for being issued a certificate and being listed in the Carequality Directory;
- Ensuring the Subscriber is correctly identity proofed; and
- Determining that the Carequality Certificate Package contains:
 - (i) the signed Subscriber Agreement form
 - (ii) the notarized/signed Identity Verification form
 - (iii) copies of the IDs presented to the Notary during the identity proofing process.

Carequality support staff will then issue codes to the Subscriber so that the certificate can then be signed, obtained, and installed. Carequality support staff then validates the certificate installation as described below. Once the Participating System successfully completes any production validation required by the relevant Implementation Guide(s), it will officially enter into production operational status.

More detailed steps within this general process are subject to change based on experience, technical developments, and updates to the underlying processes. Carequality will provide additional, up-to-date information on process details to those who begin the certificate request process. This information may take the form of a separate document, an online FAQ page, or some other appropriate mechanism.

Policy Binding

Policy Binding is the process of associating a given X.509 digital certificate to the Carequality trust domain.

Policy Binding occurs when the following four conditions are satisfied:

- 1) The End Entity (a.k.a. server) certificate possesses a Subject Distinguished Name attribute with a single Common Name (CN) component equal to the Fully Qualified Domain Name (FQDN) of the Listed End Point;
- 2) The End Entity certificate possesses a Subject Distinguished Name attribute with an Organizational Unit (OU) component of CAREQUALITY;
- 3) The End Entity certificate has at least one Subject Alternative Name Extension type of URI and value of "HTTP://WWW.CAREQUALITY.ORG/V01"; and
- 4) The End Entity certificate is issued by the trust chain defined herein.

Note that there may be multiple OU values for any given certificate, but only one of those is required to be "CAREQUALITY". There also may be multiple Subject Alternative Name values, but only one of those is required to be of type URI with a value of "HTTP://WWW.CAREQUALITY.ORG/V01".

Multi-Tenant Gateways

Carequality Implementers can deploy as either a single-tenant gateway or multi-tenant gateway. In the single-tenant case, there is a one-to-one relationship between X.509 Certificates, and Carequality Connections (CCs). In the multi-tenant case, there is more than one CC per X.509 Certificate. Both scenarios are allowed.

A Carequality Implementer with multiple CCs hosted behind a single gateway, MAY be deployed with only one X.509 Certificate for all of their CCs. In this case, a single certificate will be issued for that Implementer, and that Implementer will be entered into the Directory. Subsequently, as that Implementer's CCs become ready to exchange, each CC will be added to the Directory, but no additional certificate will need to be issued since each/all of those CCs is/are behind the same gateway. Stated differently, multi-tenant scenarios will result in one Carequality Directory entry per CC but will not result in a separate Carequality X.509 Certificate being issued to each CC.

Server Name Indication (SNI) Support

By Feb 1, 2021 all Implementer and CC initiating gateways must support the ability to initiate requests using TLS Server Name Indication (SNI) 1 .

After Feb 1, 2021 all Implementer and CC responding gateways must:

- support the ability to successfully process SNI inbound requests even if the responding gateway does not host multiple tenants OR;
- 2) establish a TLS connection to the correct virtually-hosted tenant.

Note: The intent of this section is to allow for support of SNI as soon as possible. However, Implementer-wide coordination is needed for SNI to avoid any interoperability gaps. Thus, no Carequality responding gateway may **require** SNI for a multi-tenant environment until after Feb 1, 2021.

Subject Alternative Name (SAN) Use

Carequality X.509 Certificates may use Subject Alternative Names for two purposes. Carequality staff will automatically set this field as noted in the Policy Binding section of this document via a URI data type field indicating that this X.509 certificate is for Carequality. A Subject Distinguished Name type SAN field indicating the Common Name of the certificate Subject may also be denoted, but only if specifically requested.

¹The HTTPS-Only Standard: Server Name Indication (SNI) - https://https.cio.gov/sni/

Trust Chain

Please see Appendix A for detailed trust chain configuration information.

Certificate Filtering

Listed End Points MUST accept any other Participating System messages for which the partner certificate presented meets the requirements of this policy and passes IETF PKIX validation (is intact, is correctly bound, is within its validity period, is not revoked, is not on hold, and is signed by one of the designated intermediate signing certification authorities, etc.), unless the relevant Use Case's non-discrimination requirements allow messages to be rejected from a particular sender or group of senders.

All Participating Systems that initiate requests to Listed End Points MUST allow outbound connectivity to any Listed End Point for the relevant Use Case and that are secured by a X.509 Certificate that is intact, is correctly bound, is within its validity period, is not revoked, and is not on hold, unless the relevant Use Case's non-discrimination requirements allow the initiator to refrain from sending messages to a particular Listed End Point or group of Listed End Points.

For purposes of communication via the Carequality Framework, and except in accordance with the *Other Uses* section below, all Listed End Points must also be configured to accept only certificates that meet the specifications in this policy and that are issued by the Trust Chain listed above with a Common Name (CN) consistent with the Listed End Point and with an Organizational Unit of CAREQUALITY. Alternatively, instead of filtering based on the Subject Organizational Unit, the End Point MAY filter based on the above chain of trust, plus the Subject Alternative Name, as described in the *Policy Binding* section of this policy document. Non-normative: There are other certificates issued by the same Intermediate Certification Authority that are used for non-Carequality purposes and must not be trusted within the Carequality framework.

TLS Cryptographic Configuration

All connections between Participating Systems that are subject to the Carequality Connected Agreement or Carequality Connection Terms MUST use TLS 1.2 or above with mutual authentication as per NIST / FIPS 800-52r1 http://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-52r1.pdf. In order to take advantage of the enhancements available in this version of TLS, TLS 1.2 has been established as the new baseline for all Participating Systems. Participating Systems are permitted to deploy older versions of TLS for non-Carequality purposes, but Participating Systems MUST NOT establish TLS 1.0/1.1 connections in production to other Participating Systems. Participating Systems must deploy a cryptographic subsystem listed on the NIST Cryptographic Module Validation program, running in FIPS mode as per http://csrc.nist.gov/groups/STM/cmvp/validation.html or operating in an equivalent mode of production operation (a "Validated Crypto Module"). Non-normative: This approach is designed to provide Participating Systems with a migration path that allows those with existing production deployments to upgrade, in a non-breaking manner, to become conformant with the new version of the Carequality Technical Trust Policy document version 2.1.

Specifically, Participating Systems using a Validated Crypto Module MUST install, configure, and operate their FIPS 140-2 Validated Crypto Module in either an approved or an allowed mode, including, without limit: approved security requirements http://csrc.nist.gov/publications/fips/fips140-2/fips1402.pdf, approved security functions http://csrc.nist.gov/publications/fips/fips140-2/fips1402annexa.pdf,

approved protection profiles http://csrc.nist.gov/publications/fips/fips140-2/fips1402annexb.pdf, random number generation http://csrc.nist.gov/publications/fips/fips140-2/fips1402annexc.pdf, and key establishment techniques http://csrc.nist.gov/publications/fips/fips140-2/fips1402annexd.pdf as listed in the latest version of http://csrc.nist.gov/groups/STM/cmvp/documents/fips140-2/FIPS1402IG.pdf. Participating Systems using an invalidated crypto module must configure their crypto module to operate in the same manner as a Validated Crypto Module and must disable unsecure or weak functionality such as 3DES encryption or MD5 hashes.

IP Address Whitelisting

The number of connections afforded by the Carequality Framework and the requirements for most organizations under Carequality's Non-Discrimination principle may present significant logistical challenges for those who would attempt to implement IP address whitelisting for either outbound or inbound connections. Participating Systems MUST NOT implement an IP whitelist unless fully complying with the applicable Implementation Guide's non-discrimination requirements allows the Participating System to accept messages only from a known, static set of other participants.

Ports

As noted above with respect to IP whitelisting, maintenance of firewall or other connectivity rules presents significant logistical challenges if done individually for all Listed Endpoints. In order to allow restrictions on the ports opened, both inbound and outbound, and to avoid firewall maintenance for individual connections, Listed Endpoints MUST use one of the following ports for inbound services requests:

- 443
- 4437
- 14430

Participating Systems that originate messages to Listed Endpoints MUST allow outbound communication on all three of the above-listed ports.

Certificate Revocation and Suspended Status Checking

Participating Systems MUST check each transaction to ensure the end entity X.509 Certificate used meets the requirements of this Carequality Technical Trust Policy document and is not revoked, on hold, or suspended before establishing trust. Furthermore, participating Systems MUST support Certificate Revocation List (CRL) checking. Participating Systems MAY support Online Certificate Status Protocol (OCSP) responder network service checking. Only valid X.509 Certificates (within their validity period) should be checked for revocation status. Expired certificates, for example, are normally not listed as revoked. Expired certificates MUST not be used to establish trust.

Validation

Carequality Support Staff may conduct periodic, limited-scope, security testing to help ensure the security of the Carequality operational environment. Such testing will utilize technical controls designed to prevent Protected Health Information ("PHI") from being accessed during the test, with such controls open to inspection by Participants Systems' Subscribers. THIS SECURITY TEST IS NOT A REPRESENTATION OF

PROPER SECURITY CONFIGURATION, nor is it a substitute for a Participating System security audit. Any identified deficiency will be treated as a business confidential/need-to-know-only disclosure with the Carequality support staff working privately with Participating System to remediate such identified defects using Information Security "Responsible Disclosure" guidelines.

Multiple Trust Chain Support

In order to facilitate normal operational changes with the current Carequality PKI vendor, and to enable redundant PKI vendors, the following policy is established:

- a. All Participating Systems MUST support all current trust chains as documented in Appendix A. Non-normatively: Carequality intends to support multiple PKI vendors for redundancy in the future. This requirement also facilitates orderly transitions to newer trust chains from the same vendor as certificates naturally expire or are re-issued over time.
- b. Participating Systems' outbound connections MAY continue to support a single outbound trust chain for standard operational use, but Participating Systems MUST be able to switch their outbound trust chain to a secondary trust chain with minimal notice and downtime. Participating Systems SHOULD automate this process. Non-normative: This is designed to allow PKI fail-over in the event the primary trust chain becomes inoperable for any reason (such as unscheduled downtime.)

Other Uses

X.509 Certificates and Listed End Points MAY be used for non-Carequality purposes, provided that the organization to which the certificate is issued understands that such a use is not supported by Carequality and that the organization accepts the risk that the system may be subject to downtime due to Carequality activities such as certificate revocation or directory entry changes. Other uses of Carequality Listed End Points, and X.509 Certificates, MUST BE for substantially similar uses (such as for exchanging clinical and administrative data using web services), MUST be compatible with the maintenance of a secure data center, and MUST only use TLS 1.2 or greater with mutual authentication for all transactions.

The same fully qualified domain name (FQDN) and port combination SHOULD NOT be used for production Carequality activity and non-production activity of any sort, even if the non-production activity is substantially similar in other ways to Carequality activity.

Participating Systems are not otherwise constrained by Carequality, and the servers, networking appliances, and other elements of the Participating System's deployment environment MAY also be used for whatever other purposes the organization judges to be appropriate, as long as the support of these other uses does not conflict with the requirements of this document, any relevant Implementation Guide, or other Carequality Policy.

Carequality Certificate Package

Carequality support staff will issue an X.509 Certificate upon receipt of a properly completed Carequality Certificate Package. Implementers requiring their own certificates should submit the package on their own behalf. For any Carequality Participating Systems requiring their own certificates, the Sponsoring Implementers SHALL work with each relevant Carequality Participating System to complete and submit the Carequality Certificate Package. This package contains the information needed for Carequality support

staff to finish identity-proofing the Subscriber, issue a production X.509 Certificate, and allow the Implementer or Participating System into the Carequality Directory.

The Carequality Certificate Package consists of:

- 1. Subscriber Agreement form
- 2. Identity Verification form

The documents in the Carequality Certificate Package should be completed as per the below instructions, then uploaded to Carequality file share service. Specific information and access will be provided to those Implementer staff members who are authorized to upload files. Carequality will provision such access for up to 3 individuals of the Implementer's choosing.

Implementers and Participating Systems are responsible for maintaining up-to-date contact information and Subscriber information, along with up-to-date entries in the Carequality Directory. Failure to maintain correct contact and Subscriber information, particularly if the Subscriber is no longer employed by the organization, may result in delays in renewing or re-issuing certificates, which may, in turn, result in production connectivity failures when certificates expire. To prevent this, a Participating System SHOULD have multiple Subscribers.

Instructions

Per the CA provider utilized by Carequality, all Certificate recipients must complete and return an Identity Verification form and a Subscriber Agreement form before being issued a Certificate. Industry guidelines state that identity proofing is valid for a period of 2 years. It's therefore recommended that Implementers confirm the forms on file for their Subscriber are still valid before requesting a Certificate be renewed.

These forms indicate the person officially authorized by Carequality Participating Systems as the Subscriber for purposes of receiving and accepting responsibility for the secure use and management of the Carequality Connection's X.509 Certificate and its associated keys. The Subscriber will be identity-proofed per NIST 800-63A IAL3 guidelines by a licensed Notary Public and will be required to show the Notary appropriate forms of identification. Once the Identity Verification form and the Subscriber Agreement form have been completed, they should be scanned along with a photocopies of the identification sources (driver's license, etc.) and the Notary Public's certificate. This set of files should then be uploaded to the designated Carequality secure file storage service. After a successful upload of the files to the Carequality file share, the person performing the upload should send an email to techsupport@carequality.org with the name of the folder containing the files for this certificate. A Carequality support staff member will respond with the next steps, which for a properly completed package, entails providing the certificate acquisition codes directly to the X.509 Certificate Subscriber.

The package will be stored on the Carequality secure, encrypted file system for future reference and audits. The designated CA periodically audits the Carequality records to assure compliance with their processes.

Additional items to be aware of:

- If the X.509 Certificate becomes compromised, or decommissioned, or otherwise needs to be revoked, then the Subscriber MUST immediately send an email to <u>techsupport@carequality.org</u>, which will be acknowledged, indicating that the certificate should be revoked.
- 2) In the event of a key compromise, please contact Carequality immediately, 24 hours a day, so the certificate can be revoked, as described in step #1.
- 3) Every 12 months, the signed certificate will expire and need to be re-issued. Carequality Participating Systems are responsible for contacting the Carequality support staff approximately 3 weeks prior to the certificate expiration to request a new certificate. More advanced notice is permitted if needed to allow for proper Carequality Participating System internal deployment planning.
- 4) The Subscriber is responsible for ensuring that the X.509 Certificate and access codes are maintained securely at all times.

Carequality Certificate Package

When returning the initial package to Carequality, please create a new folder on the Carequality file share in the following format:

- FQDN-port#
- Where "FQDN" is the name of the Carequality Participating System Fully Qualified Domain Name, and the "port#" is the port that this certificate will be bound to.

Then, under that new folder, please upload 2 files:

- Completed Subscriber Agreement form
- Completed Identity Verification form

An example for a hospital called "HOSPITAL ABC":

- PROD01.HOSPITAL-ABC.ORG-443
 - 2016-01-01-HOSPITAL-ABC-Subscriber-Agreement.PDF
 - 2016-01-01-HOSPITAL-ABC-Identity-Verification.PDF

Another example for an Integrated Delivery Network called "IDN XYZ":

- GATEWAY.IDN-XYZ.COM-443
 - 2016-01-01- IDN-XYZ-Subscriber-Agreement.PDF
 - 2016-01-01- IDN-XYZ-Identity-Verification.PDF

Appendix A – Certificate Trust Chain Configuration

Entrust Root Certificate

Immediately below is the new Entrust June 2017 Root Certificate (provided for your reference). This certificate MUST be obtained via authoritative sources (the End Entity certificate AIA field) and SHOULD be installed in Participating Systems inbound truststores and SHOULD be presented in Participating

Systems outbound trust chain. Please follow IT best practices and validate the authenticity and integrity of this certificate before using it:

Serial Number: 4A:A8:A6:0D (1252566541)

----BEGIN CERTIFICATE----

MIIDpDCCAoygAwIBAgIESqimDTANBgkqhkiG9w0BAQsFADByMQswCQYDVQQGEwJV UzEQMA4GA1UEChMHRW50cnVzdDEiMCAGA1UECxMZQ2VydGlmaWNhdGlvbiBBdXRo b3JpdGllczEtMCsGA1UECxMkRW50cnVzdCBNYW5hZ2VkIFNlcnZpY2VzIE5GSSBS b2901ENBMB4XDTE2MTExNjE2MzEwNFoXDTI3MTIxNjE3MDEwNFowcjELMAkGA1UE BhMCVVMxEDAOBgNVBAoTB0VudHJ1c3QxIjAgBgNVBAsTGUNlcnRpZmljYXRpb24g QXV0aG9yaXRpZXMxLTArBgNVBAsTJEVudHJ1c3QgTWFuYWd1ZCBTZXJ2aWN1cyBO RkkgUm9vdCBDQTCCASIwDQYJKoZIhvcNAQEBBQADggEPADCCAQoCggEBAL8fW2c5 Y1H3DBZcF5uwko+I1N9643qEq3PYUU/AtMzRBJ1PFiipWRNyLYPoVaPYr6GUDsrl TyvQ7LJD5uDOFPxWtGggqcDGFPC8u0MBUvqTvjCMBuGwI55vrjfeW4mZfsoGo+qX 3qHbCRmif/PywciYTnYhArPtM9tZ/9Nyaunpgrk0zKS0G7dgU+aaqW+BQKy8ss6t 1qbcD5HV5laf6nlTXJ0JrMCbUmuUbhNfCp9e+TwS4LtqjPRL5D/pnUkzURyl2F6/ 53yZ0M51SJy9hxEnTYHd4QmJp3yR2fDEVI7Uq/6RBqyPSjlnWbuDPDArD+G2yzTs 6tmc1OSDvWYvVUkCAwEAAaNCMEAwDgYDVR0PAQH/BAQDAgEGMA8GA1UdEwEB/wQF MAMBAf8wHQYDVR00BBYEFPrfIwHEquwj461vDTS1Dc85ZGVeMA0GCSqGSIb3DQEB CwUAA4IBAQCc5cuNlP+rF3KHR/UOwlNc6YWLxf2ImQ2Zhv+ULPKczx/pZPELHXnz kAhTtjpxjpYuH8NHKUxphJEBCL7P7X9zMO66Z5Rso3iwCC95ffYYqJuIxpBn8xuk Fm3h6sblYlDiMqbQ4wqtNDPMnlvkBbosp2vsr6V5j5jr1Cp/5e6tKuQuCH8iHq8X 5kCvImZEzAf8aAH6pRv3pVswCyxBcPzGHMj4N9RrRFBb462+Sk5q1GMA7roajPpR Ht7COZNJr2QhWUGSQlavqaaRwYNyeBYuTID8Ihk+VIDdsISQPcor73GMpxK30zym fDpTdQ0G0+5XayKnMi2NCLO6EPsLvEJJ

----END CERTIFICATE----

New Entrust 2017 Intermediate Certificate

New Entrust 2017 Intermediate CA certificate (provided for your reference). This certificate MUST be obtained via authoritative sources (the End Entity certificate AIA field) and MUST BE installed in Participating Systems inbound truststores and MUST be presented in Participating Systems outbound trust chain. Please follow IT best practices and validate the authenticity and integrity of this certificate before using it:

Serial Number: 4A:A8:B9:EA (1252571626)

MIIH6DCCBtCgAwIBAgIESqi56jANBgkqhkiG9w0BAQsFADByMQswCQYDVQQGEwJV UzEQMA4GA1UEChMHRW50cnVzdDEiMCAGA1UECxMZQ2VydGlmaWNhdGlvbiBBdXRo b3JpdGllczEtMCsGA1UECxMkRW50cnVzdCBNYW5hZ2VkIFN1cnZpY2VzIE5GSSBS b2901ENBMB4XDTE3MDUxNjE0MzEzNVoXDTI3MTExNjE1MDEzNVowcTELMAkGA1UE BhMCVVMxEDAOBqNVBAoTB0VudHJ1c3QxIjAqBqNVBAsTGUN1cnRpZmljYXRpb24q QXV0aG9yaXRpZXMxLDAqBqNVBAsTI0VudHJ1c3QqTkZJIE11ZG11bSBBc3N1cmFu Y2UgU1NQIENBMIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAoOEqao5H z2toLqtRAaca84ZyEuQ9QVpZ1RdJEHkFZpLnfx396cjx7ZlwUfmeo4118NVsqZh8 AVnSdZQLU1rT3Lf2j+4vvHDGhtWTGKQM22obX6n/j1nk66JA6U0pANIWnuHQ9APr 10IugCpVIoYfVWXvuj+Jj8NJKehUdDfv1L3SZwW/KE9Osuadjx+y+jZ3d87Y+8r8 rzmKqqqNxrE+xBVpRFxYyVMtWcooAG6YyO7Arp3BlufephNWOjzYr3TCCJyjk02F yxTlf9WqfhDNquAFGhbL97NRZPKpRLcEc6qHI8VBtGdP+BiDx/c8Kn0tTf3I41yB jMZ6h7I66502sQIDAQABo4IEhTCCBIEwDqYDVR0PAQH/BAQDAqEGMIIBHQYDVR0q BIIBFDCCARAwDwYNYIZIAYb6a4FIAwoHATAPBq1qhkqBhvprqUqDCqcCMA8GDWCG SAGG+muBSAMKBwMwDwYNYIZIAYb6a4FIAwoHBDAPBq1qhkqBhvprqUqDCqcFMA8G DWCGSAGG+muBSAMKBwYwDwYNYIZIAYb6a4FIAwoHBzAPBq1qhkqBhvprqUqDCqcI MA8GDWCGSAGG+muBSAMKBwkwDwYNYIZIAYb6a4FIAwoHCjAPBg1ghkgBhvprgUgD CgcLMA8GDWCGSAGG+muBSAMKBwwwDwYNYIZIAYb6a4FIAwoHDTAPBg1ghkgBhvpr qUqDCqcOMA8GDWCGSAGG+muBSAMKBw8wDwYNYIZIAYb6a4FIAwoHEDASBqNVHRMB Af8ECDAGAQH/AqEAMIIBWqYIKwYBBQUHAQEEqqFMMIIBSDBQBqqrBqEFBQcwAoZE aHROcDovL25maXJvb3R3ZWIubWFuYWd1ZC51bnRydXN0LmNvbS9BSUEvQ2VydHNJ c3N1ZWRUb05GSVJvb3RDQS5wN2MwqcMGCCsGAQUFBzAChoG2bGRhcDovL25maXJv b3RkaXIubWFuYWdlZC51bnRydXN0LmNvbS9vdT1FbnRydXN0JTIwTWFuYWdlZCUy MFNlcnZpY2VzJTIwTkZJJTIwUm9vdCUyMENBLG91PUNlcnRpZmljYXRpb241MjBB dXRob3JpdGllcyxvPUVudHJ1c3QsYz1VUz9jQUNlcnRpZmljYXR1O2JpbmFyeSxj cm9zc0NlcnRpZmljYXRlUGFpcjtiaW5hcnkwLgYIKwYBBQUHMAGGImh0dHA6Ly9u ZmlvY3NwLm1hbmFnZWQuZW50cnVzdC5jb20wggGaBgNVHR8EggGRMIIBjTCB+qCB 96CB9IY5aHR0cDovL25maXJvb3R3ZWIubWFuYWd1ZC51bnRydXN0LmNvbS9DUkxz L05GSVJvb3RDQTIuY3JshoG2bGRhcDovL25maXJvb3RkaXIubWFuYWdlZC5lbnRy dXNOLmNvbS9jbj1XaW5Db21iaW51ZDIsb3U9RW50cnVzdCUyME1hbmFnZWQlMjBT

ZXJ2aWN1cyUyME5GSSUyMFJvb3QlMjBDQSxvdT1DZXJ0aWZpY2F0aW9uJTIwQXV0

aG9yaXRpZXMsbz1FbnRydXN0LGM9VVM/Y2VydG1maWNhdGVSZXZvY2F0aW9uTG1z

dDtiaW5hcnkwgY2ggYqggYekgYQwgYExCzAJBgNVBAYTA1VTMRAwDgYDVQQKEwdF

bnRydXN0MSIwIAYDVQQLEx1DZXJ0aWZpY2F0aW9uIEF1dGhvcml0aWVzMS0wKwYD

VQQLEYRFbnRydXN0IE1hbmFnZWQgU2VydmljZXMgTkZJIFJvb3QgQ0ExDTALBgNV

BAMTBENSTDEwHwYDVR0jBBgwFoAU+t8jAcSq7CPjrW8NNKUNzz1kZV4wHQYDVR00

BBYEFGb5JZiuy/vhjACEGdSF/5NW6tamMA0GCSqGSIb3DQEBCwUAA4IBAQAYzB20

TFlb/g4Q/1+evqW05L9MxsayCR+sCXxpi4CtYgeAxWGTTLIUbbRj7vWPGC/aanWr

Was8mRYsJSQRy3SGZJ0cG8bkheIe4Tqm6ALmw2DRaaolDKSJ6yQ+LART0C+Oi8IY

k5BcM6hLpQlm/30UYtvA53AiwTMJVClb7QK+e//4Z0wnDD23PdQXWiUQE9q4+vz3

L+ifgFEljY6EqdKT6d1ZVl16xt5gZrrdFlsblPZxuvnnmg188/qwMd2zfcKTIanP

M+llQt6jM2L3C+PT0BALt9XZyq3Qw1RLfQWsaNcs0/fD0oJfHHw0r9QmMLrBpWJp

7pVxA2WkITMFclBt

----END CERTIFICATE----

Specimen End Entity (Server) Certificate

The following is an example revoked and expired production server certificate for Carequality both in Base64/DER format, and textual format. Note that the OCSP and CRL distribution points may need to be added to your outbound firewall white list:

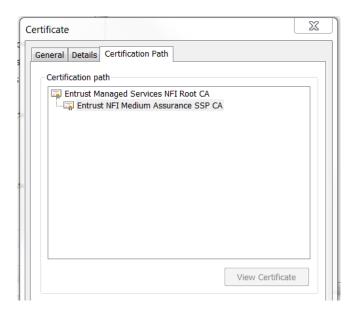
----BEGIN CERTIFICATE----

MIIHZDCCBkygAwIBAgIESq909DANBgkqhkiG9w0BAQsFADBxMQswCQYDVQQGEwJVUzEQMA4GA1UEChMHRW50cnVzdDEiMCAGA1UECxMZQ2VydGlmaWNhdGlvbiBBdXRob3JpdGllczEsMCoGA1UECxMjRW50cnVzdCBORkkgTWVkaXVtIEFzc3VyYW5jZSBTU1AgQ0EwHhcNMTcwNjAyMTMwNzI5WhcNMTgwNjAyMTMzNzI5WjBWMQswCQYDVQQGEwJVUzEQMA4GA1UEChMHSEhTLU90QzEUMBIGA1UECxMLQ0FSRVFVQUxJVFkxHzAdBgNVBAMTFmhpZXByb2QwMS5oaWV0ZXhhcy5vcmcwggEiMA0GCSqGSIb3DQEBAQUAA4IBDwAwggEKAoIBAQCkyYgSLLJ+b1YrUtRvUF01mfI/RRjGOKU+3+dIkt8c8TZMmsJVD48qeCao0HaZgP2byhskUyjrJ98uZmGChCPS48DCaBySLGq3NQxk02Kno2ipT+ZDjDDXHVIHefWEPmjgHWDENGqQcK3d46avgp43toIjBlKmd6NYHtcE4Y65RNwkqU+OCd8XwVR6nYWdVoGkxkZ5yYrHoqjHMI/hQ4ohzSUZRsPH3IxtUuqd2PliHUXS

/paVJOAexRaT6IWeE5oAdiukruLPxuDDFBEqfZjYhvP9GHH4YJksY7P2zfUDsQsa O/FJXhZxWdMw3of4uooXyncePrYumSh4NWxrAfIXAgMBAAGjggQdMIIEGTAOBgNV HQ8BAf8EBAMCBaAwEQYJYIZIAYb4QqEBBAQDAqbAMIIBaAYIKwYBBQUHAQEEqqFa MIIBVjCBxwYIKwYBBQUHMAKGqbpsZGFwOi8vbmZpbWVkaXVtc3NwZGlyLm1hbmFn ZWQuZW50cnVzdC5jb20vb3U9RW50cnVzdCUyME5GSSUyME11ZGl1bSUyMEFzc3Vy YW5jZSUyMFNTUCUyMENBLG91PUNlcnRpZmljYXRpb24lMjBBdXRob3JpdGllcyxv PUVudHJ1c3QsYz1VUz9jQUNlcnRpZmljYXR1O2JpbmFyeSxjcm9zc0NlcnRpZmlj YXR1UGFpcjtiaW5hcnkwWgYIKwYBBQUHMAKGTmh0dHA6Ly9uZmltZWRpdW1zc3B3 ZWIubWFuYWdlZC51bnRydXN0LmNvbS9BSUEvQ2VydHNJc3N1ZWRUb05GSU11ZG11 bVNTUENBLnA3YzAuBqqrBqEFBQcwAYYiaHR0cDovL25maW9jc3AubWFuYWd1ZC51 bnRydXN0LmNvbTAaBqNVHSAEEzARMA8GDWCGSAGG+muBSAMKBwMwKQYDVR0RBCIw IIYeSFRUUDovL1dXVy5DQVJFUVVBTE1UWS5PUkcvVjAxMIIBrAYDVR0fBIIBozCC AZ8wgqEKoIIBBqCCAQKGQ2h0dHA6Ly9uZmltZWRpdW1zc3B3ZWIubWFuYWd1ZC5l bnRydXN0LmNvbS9DUkxzL05GSU1FRE1VTVNTUENBMS5jcmyGgbpsZGFw0i8vbmZp bWVkaXVtc3NwZGlyLm1hbmFnZWQuZW50cnVzdC5jb20vY249V2luQ29tYmluZWQx LG91PUVudHJ1c3QlMjBORkklMjBNZWRpdW01MjBBc3N1cmFuY2UlMjBTU1AlMjBD QSxvdT1DZXJ0aWZpY2F0aW9uJTIwQXV0aG9yaXRpZXMsbz1FbnRydXN0LGM9VVM/ Y2VydGlmaWNhdGVSZXZvY2F0aW9uTGlzdDtiaW5hcnkwqY6qqYuqqYikqYUwqYIx CzAJBqNVBAYTAlVTMRAwDqYDVQQKEwdFbnRydXN0MSIwIAYDVQQLEx1DZXJ0aWZp Y2F0aW9uIEF1dGhvcml0aWVzMSwwKgYDVQQLEyNFbnRydXN0IE5GSSBNZWRpdW0g QXNzdXJhbmNlIFNTUCBDQTEPMA0GA1UEAxMGQ1JMMjc5MCsGA1UdEAQkMCKADzIw MTcwNjAyMTMwNzI5WoEPMjAxODAyMTMwMTM3MjlaMB8GA1UdIwQYMBaAFGb5JZiu y/vhjACEGdSF/5NW6tamMB0GA1UdDgQWBBTfVooxZLqy8lMt1S1q1pS/udafYDAJ BgNVHRMEAjAAMBkGCSqGSIb2fQdBAAQMMAobBFY4LjIDAgOoMA0GCSqGSIb3DQEB CwUAA4IBAQCZrqIxuE8FOVpzttA07grgUXOG2KxLTnvHLPMJ1KIiNSseaPzdtkdU G8gtx983A+GdqRx1KOBH7ZFQz+q2RHpZ6K8VurHDru3jCkn8TmCiuP+2Ew9MOSv5 NqBurCXzfPsSu+ObRfhpdk1AiB6ElFyrNqjwaSDr1FEz1F21EzCJMnuR1AIxNsa6 xA/XeAASCIXHZur2StmDTiNSUV1FPIY4HyfBg1AB1DWyZw/RT54+aR194oeY/I/f IpQ3wV1MK14pbMo4EtA8K0T10VaiZKLLGjZ76kCtbgx9qjoNVPalTEsGMYUr/nFu 5oIQBi8A0MIZ5s6A6QCXxcS3N8Ley15R

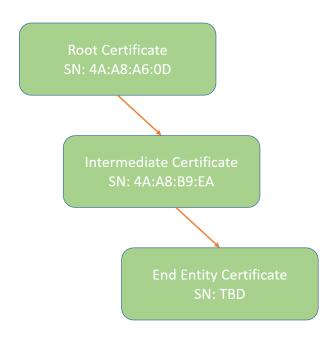
----END CERTIFICATE----

The figure below illustrates the recommended trust chain for Carequality production certificates. Note that this is a three-level trust chain.



Carequality Standard certification path configuration.

Under the recommended configuration, the gateway root keystores will now have an Entrust Root CA certificate hashed by SHA-256 (with serial number: 4A:A8:A6:0D/1252566541). Also, intermediate keystores will have the Entrust intermediate (a.k.a. subordinate or signing CA) certificate (serial number: 4A:A8:B9:EA/1252571626) which is signed by the Entrust root certificate. Both of these certificates contain keys that were put into operational use on approximately June 1st, 2017 and are thus not interoperable with the prior certificates unless the prior certificates are also installed. The figure below depicts the required outbound trust chains and inbound truststores:



Visual representation of the recommended truststore and keystore configurations.

AIA Issuing CA Certificate File Locations

The AIA file located at the following link contains both the old and new Subordinate CA certificates and is found, authoritatively, in Participating Systems' Sequoia-issued End Entity certificates:

 $\frac{\texttt{http://nfimediumsspweb.managed.entrust.com/AIA/CertsIssuedToNFIMediumSSPCA.p7c}}{\texttt{CRL and OCSP Access Points}}$

In order for Participating Systems to check for revoked or suspended certificates, it may be necessary to allow for outbound access to the CRL distribution point or the OCSP responder network access point. These two URIs MUST be authoritatively obtained from Participating Systems' End Entity certificate extension attributes, but they are listed below for your reference:

X509v3 CRL Distribution Point:

http://nfimediumsspweb.managed.entrust.com/CRLs/NFIMEDIUMSSPCA1.crl

OCSP: http://nfiocsp.managed.entrust.com

(end of file)