



Carequality Advisory Council Meeting Minutes

July 15, 2020 | 1:00pm – 2:30pm ET

<https://www.gotomeet.me/Carequality>

Conference Number: (312)757-3121, passcode: 773758021#

Meeting Participants

Carequality Advisory Council Members

- ✓ Brian Clay, UC San Diego
- ✓ Seth Selkow, Kaiser Permanente
- ✓ Sid Thornton, Intermountain Healthcare
- George Gooch, THSA/HIE Texas
- ✓ Derek Plansky, HealthIE Nevada
- ✓ Katherine Thorpe, Surescripts
- ✓ Therasa Bell, Kno2
- Jas Awla, MIB
- ✓ Matt Becker, Epic
- ✓ Josh Parker, athenahealth
- Doc Devore, MatrixCare
- Navi Gadhiok, eClinicalWorks
- Dan Werlin, NextGen Healthcare
- Janine Akers, DataFile Technologies
- ✓ Sagnik Bhattacharya, PatientPing
- ✓ Shannah Koss, LivPact, Inc.
- ✓ David Mendelson, IHE
- Matthew Shuller, Blue Cross Blue Shield Association
- James Murray, CVS Health
- Jeffrey Anderson, Veteran's Health Administration
- ✓ Michael Marchant, UC Davis Health
- ✓ Ryan Stewart, CommonSpirit Health (Dignity Health)
- ✓ Larry Garber, M.D., Reliant Medical Group
- ✓ Chris Voigt, PriviaHealth
- Debi Willis, patientlink
- ✓ Scott Stuewe, DirectTrust
- ✓ Paula Braun, CDC
- ✓ Amit Shah, GuideWell / Florida Blue
- ✓ Marty Prah, Social Security Administration

Invited Subject Matter Experts and Carequality Support Team

- ✓ Chris Dickerson, Carequality
- ✓ Dave Cassel, Executive Director, Carequality
- Dawn Van Dyke, The Sequoia Project
- Didi Davis, The Sequoia Project
- ✓ David Getman, Carequality
- Mariann Yeager, CEO, The Sequoia Project
- Michael Hodgkins, Steering Committee Vice-Chair
- ✓ Steven Lane, Steering Committee Chair
- ✓ Bill Mehegan, Carequality
- ✓ Berdine Roque, Carequality

Meeting Summary

Establish Quorum / New Business

Discussion Summary: The meeting was called to order at 1pm ET. Roll call was facilitated to identify the Carequality Advisory Council members present with attendance noted above. The agenda (noted below) was reviewed.

Agenda

- Welcome, Roll Call, Agenda Review
- Administrative Items [Approve/Inform]
 - June Meeting Minutes
 - Carequality Steering Committee Application Process
- COVID-19 Response [Inform]
 - eCR Update
 - Public Health Queries
- FHIR Use Case Implementation Guide [Inform]
- Other Project Updates [Inform/Advise]
 - Push Notifications
 - Document Content
 - Onboarding Task Force
- Production Operations Update [Inform]

Decision/Outcome: There were no questions and no new business was raised.

Action/Follow up: N/A

Administrative Items

June Meeting Minutes

Discussion Summary: The minutes for the June 17, 2020 meeting were presented for approval.

Decision/Outcome: There were no questions regarding the minutes. A motion was made to accept the minutes and it was seconded. The June 17, 2020 Carequality Advisory Council meeting minutes were approved with no abstentions or oppositions.

Action/Follow up: The meeting minutes are considered final and will be archived.

Carequality Steering Committee Application Process

Discussion Summary: Applications are being accepted through Friday, July 24th. The opportunity has been shared with all relevant distribution lists and through all of Carequality's social media accounts. The application can be accessed via the link below:

https://www.cognitofrms.com/TheSequoiaProject1/_2020CarequalitySteeringCommitteeApplication

Decision/Outcome: N/A

Action/Follow up: N/A

COVID-19 Response [Inform]

eCR Update

Discussion Summary: Some operational steps are needed in advance of initial go-lives. Short-term progress depends heavily on the eHealth Exchange due to the Exchange's existing contractual relationship with APHL for use of the AIMS platform. Carequality is working with eHealth Exchange to get APHL's Direct addresses added to the Carequality Directory. Once this is completed in non-prod, relevant code changes can be moved into PROD to support new field values needed for eCR. The endpoints could be available in production by the end of the week, although early next week may be more realistic. The eHealth Exchange is also testing with APHL to support XDR transactions via the eHealth Exchange Hub and upon completion, this can supplement Direct messaging. APHL indicates that a number of provider organizations are in the queue, awaiting availability of this functionality via Carequality.

Decision/Outcome: N/A

Action/Follow up: N/a

Public Health Queries

Discussion Summary: Work continues to bring the first public health agencies live as query initiators. The states of Washington and California are both actively working toward go live. Washington has finalized the language for its published guidance on Minimum Necessary that is required under Carequality's policy waiver, having made updates based on Steering Committee feedback. Both states have displayed willingness to accept suggestions on the language used to address the concerns of Carequality participants.

The Public Health Guidance template was presented to the Advisory Council and it was discussed in length. The importance of making this as accessible as possible would be extremely beneficial to the community.

Decision/Outcome: N/A

Action/Follow up: N/A

FHIR Use Case Implementation Guide [Inform]

Discussion Summary: Carequality is incorporating/responding to the feedback received thus far and provided highlights to the Advisory Council. The Implementation Guide (IG) strives to be technically and legally correct, which makes it very precise. Management is considering the following three options in an effort to ensure the guide is digestible for public consumption: adding more non-normative language to the IG, creating a companion document with more plain language text, and some form of a combination of both of these options. Clarifications were made to the language around Patient Matching in Section 1.3.2, as well as how Implementers should propagate corrections in Section 1.3.3, as it wasn't very clear.

Management believes that concerns expressed about SLAs are covered in section 1.5 with respect to the one-year evaluation period. Changes will be made accordingly to SLAs, if warranted, at a later date. A substantive update was made to the language around how the Directory would denote FHIR-based exchange. It was originally stated that a new field was needed for the Directory, but a new value set was needed for an existing entry (this can be referenced on page 25 under section 5.1). The group discussed this at great length; concerns raised included identity proofing.

Decision/Outcome: N/A

Action/Follow up: N/A

Other Project Updates [INFORM/ADVISE]

Push Notifications Policy Workgroup

Discussion Summary:

The Policy Workgroup is close to completion of the policy section of the Push Notifications Implementation Guide. Reactivated discussion topics include incorporating elements: FHIR IG, Notification Type/Trigger definitions with a focus on setting, Defining Subscription Service specific policies, and current work focuses on the Gaps in Care notification.

The Technical Workgroup continues its collaborative work Incorporating FHIR IG elements and Drafting full FHIR IG.

Decision/Outcome: N/A

Action/Follow up: N/A

Document Content

Discussion Summary: This topic was not reviewed due to time constraints; the material provided will be reviewed independently.

Decision/Outcome: N/A

Action/Follow up: N/A

Carequality Onboarding Task Force

Discussion Summary: This topic was not reviewed due to time constraints; the material provided will be reviewed independently.

Decision/Outcome: N/A

Action/Follow up: N/A

Production Operations Update [Inform]

Discussion Summary: This topic was not reviewed due to time constraints; the material provided will be reviewed independently.

Decision/Outcome: N/A

Action/Follow up: N/A

The meeting was adjourned at 2:30pm EST.