



Carequality Advisory Council Meeting Minutes

February 19, 2020 | 1:00pm – 2:30pm ET

<https://www.gotomeet.me/Carequality>

Conference Number: (312)757-3121, passcode: 773758021#

Meeting Participants

Carequality Advisory Council Members

- ✓ Brian Clay, UC San Diego
- ✓ Seth Selkow, Kaiser Permanente
- ✓ Sid Thornton, Intermountain Healthcare
- ✓ George Gooch, THSA/HIE Texas
- ✓ Derek Plansky, HealthHIE Nevada
- ✓ Katherine Thorpe, Surescripts
- ✓ Therasa Bell, Kno2
- ✓ Stacy Gill, MIB
- ✓ Matt Becker, Epic
- ✓ Josh Parker, athenahealth
- ✓ Doc Devore, MatrixCare
- ✓ Navi Gadhiok, eClinicalWorks
- ✓ Dan Werlin, NextGen Healthcare
- ✓ (Proxy for) Janine Akers, DataFile Technologies
- ✓ Sagnik Bhattacharya, PatientPing
- ✓ Shannah Koss, LivPact, Inc.
- ✓ David Mendelson, IHE
- ✓ Matthew Shuller, Blue Cross Blue Shield Association
- ✓ James Murray, CVS Health
- ✓ Jeffrey Anderson, Veteran's Health Administration
- ✓ Michael Marchant, UC Davis Health
- ✓ Ryan Stewart, CommonSpirit Health (Dignity Health)
- ✓ Larry Garber, M.D., Reliant Medical Group
- ✓ Chris Voigt, PriviaHealth
- ✓ Debi Willis, patientlink
- ✓ Scott Stuewe, DirectTrust
- ✓ Paula Braun, CDC
- ✓ Amit Shah, GuideWell / Florida Blue
- ✓ Marty Prah, Social Security Administration

Invited Subject Matter Experts and Carequality Support Team

- ✓ Chris Dickerson, Carequality
- ✓ Dave Cassel, Executive Director, Carequality
- ✓ Dawn Van Dyke, The Sequoia Project
- ✓ Didi Davis, The Sequoia Project
- ✓ David Getman, Carequality
- ✓ Mariann Yeager, CEO, The Sequoia Project
- ✓ Michael Hodgkins, Steering Committee Vice-Chair
- ✓ Steven Lane, Steering Committee Chair
- ✓ Bill Mehegan, Carequality
- ✓ Berdine Roque, Carequality

Meeting Summary

Establish Quorum / New Business

Discussion Summary: The meeting was called to order at 1pm ET. Roll call was facilitated to identify the Carequality Advisory Council members present with attendance noted above. The agenda (noted below) was reviewed.

Agenda

- Welcome, Roll Call, Agenda Review
- Administrative Items
- Recent Operational Considerations [Advise]
- Other Project Updates [Inform/Advise]
 - Query-Based Document Exchange Enhancements
 - Content Workgroup
 - Push Notifications
 - FHIR Workgroups
- Production Operations Update [Inform]

Decision/Outcome: There were no questions and no new business was raised.

Action/Follow up: N/A

Administrative Items

January Meeting Minutes

Discussion Summary: The minutes for the January 15, 2020 meeting were presented for approval.

Decision/Outcome: There were no questions regarding the minutes. A motion was made to accept the minutes and it was seconded; thus, the January 15, 2020 Carequality Advisory Council meeting minutes were approved. There were no abstentions or oppositions.

Action/Follow up: The meeting minutes are considered final and will be archived.

Recent Operational Consideration [Inform/Advise]

Discussion Summary: Management discussed the identification of requesting organizations. There are several cases currently or upcoming where organizations are acting as business associates of provider organizations to make requests. These organizations have not always identified the specific entity on whose behalf the request is being made, which has led to confusion, uncertainty, and a lack of trust at what appears to be a lack of transparency. Management is incorporating a new update to the QBDE IG to require that the entity on whose behalf a query is made be identified in the query.

Decision/Outcome: There was a lengthy discussion regarding this topic and the group generally agreed with Management's solution. Questions related to logistics were addressed by Management, including around who had the responsibility to add new directory entries. It was suggested that both short-term and long-term solutions are needed. Discussion focused on long-term solutions that would allow the Carequality Directory to distinguish between organizations, and the systems that these organizations use. Today, Directory entries tend to identify organizations, when in reality it is one system in use by those organizations that is participating. As increasing numbers of organizations have multiple systems in place

that are Carequality connected, it becomes challenging under the current Directory structure to identify the organization on whose behalf a query is being made.

Action/Follow up: The ideas discussed will be further deliberated by the QBDE workgroup, with appropriate updates made in the Implementation Guide. A solution for the long-term will be worked on. Any changes that must be made to the CCA, such as to the Carequality Connection definition, will be presented accordingly.

Other Project Updates [INFORM/ADVISE]

Query-Based Document Exchange Enhancements

Discussion Summary:

Management provided the status of the QBDE v2.0 Updates Review. The group received feedback from the Advisory Council on the various updates in v2.0. The workgroup continues to conduct one-on-one meetings with the Implementer community. They have been particularly focused on non-treatment permitted purposes and adoption timelines feedback. Once the comments have been compiled, the workgroup will assemble to review and incorporate them into a new draft.

Decision/Outcome: N/A

Action/Follow up: N/A

Content Workgroup

Discussion Summary: The third meeting of the 2020 Workgroup will take place tomorrow at 3 p.m. ET. The meeting will focus on the prioritization of the of potential work items. As a next step, the workgroup will be tasked with determining which high priority items should be addressed considering the time restrictions, creating new recommendations based on the group consensus to build the v2.0 document. All interested in joining the conversation can email Admin@carequality.org.

Link to review: <https://carequality.org/joint-document-content-work-grouprecommendations-released/>

Decision/Outcome: N/A

Action/Follow up: N/A

Push Notifications Policy Workgroup

Discussion Summary: The Policy Workgroup is close to completion of the policy section of the Push Notifications IG. The group will now meet on an ad hoc basis based on policy questions generated by the Technical Workgroup. After the conclusion of the Technical section, the group will evaluate the IG in its entirety.

The Technical Workgroup continues its collaborative work. The first subscription mockups based on the Argonaut specifications are nearly completed. Mockups of each notification type will be made. A Tiger Team has been formed to dig into specific details and present recommendations to the full workgroup.

Decision/Outcome: N/A

Action/Follow up: N/A

FHIR Workgroups Timelines and Deliverables

Discussion Summary:

The Technical Workgroup is continuing to flesh out the Dynamic Registration Workflow using JWT tokens and will be testing the next steps of this process in March as they prepare for the next Connectathon event in May @HL7 in San Antonio, including: Purpose of Use, Patient Consent, Access Policies, and Other data currently sent in the SAML token in our Query Based Document Exchange ecosystem.

A link to the Draft Implementation Guide was provided (shared below) and the Carequality Advisory Council's feedback is always welcomed.

<https://docs.google.com/document/d/1iOour1orfMpYS30L2AU2wajZRXL7p6YWlk5F61TcZ1M/edit?ts=5d920fe0>

The FHIR Policy Workgroup's weekly meetings currently consist of working sessions actively reviewing comments/feedback submitted by the group and making any necessary updates to the document.

A link to the first draft of the Policy Implementation Guide was provided and shared below:

<https://docs.google.com/document/d/1e-6sjXxe0kIndJZRYQw0sY6LYa8KxIhPc1Ao71OpQ/edit>

Decision/Outcome: N/A

Action/Follow up: N/A

Image Exchange Process

Discussion Summary: The early adopter organizations (Ambra Health, LifeImage, and Philips) have either completed, or made substantial progress, on RSNA Image Share Validation testing. Management is in the process of scheduling a virtual connectathon activity for the three of them to test with each other and feedback from this process will be incorporated into the draft IG Supplement for Image Exchange, as needed. The resulting IG Supplement version will be proposed to the Advisory Council and Steering Committee for adoption. Barring unexpected challenges being unearthed in the connectathon process, Management continues to target the end of Q2 to complete the formal review and adoption for production use. Management reported that there is some interest from, and early conversations with, other potential adopters.

Decision/Outcome: N/A

Action/Follow up: N/A

Production Operations Update [Inform]

Discussion Summary: Over 90 million patient documents exchanged in September 2019 and we are likely approaching 600M documents exchanged since July 2016.

Decision/Outcome: N/A

Action/Follow up: N/A

The meeting was adjourned at 2:30pm EST.