



CAREQUALITY MANAGED SERVICES SUBSCRIBER AGREEMENT

Please Select One of the Following Actions:

- Initial Issuance Certificate Recovery Certificate Update Certificate Revocation

Your employer “_____” has subscribed to certain public key encryption and digital signature services offered by Carequality. Accordingly, as an employee or contractor, the individual signing this Carequality Managed Services Subscriber Agreement (the “Undersigned” or “You” or “Your”) has been authorized to receive, on behalf of Your employer, a digital certificate containing a public key. In addition, you will receive a private key that corresponds to the public key listed in the digital certificate. The private key will enable Your employer to digitally sign documents, identify itself to gain access to systems, or to decrypt data that has been encrypted for Your employer. Other persons, organizations, and/or applications will use the public key to verify Your employer’s digital signature, to identify Your employer for access control purposes or to encrypt data for Your employer so only Your employer can decrypt it.

1. Your Obligations

As a user of the public key encryption and digital signature service, You agree to the following:

- a) You will comply with Your employer’s security policies, rules and regulations regarding the use of any software and/or digital certificate provided to you and which includes the protection and safeguarding of any passwords and private keys in a secure manner;
- b) You will use any digital certificates and private keys provided to you by Your employer only for employer related business transactions;
- c) You acknowledge that the use of a private key shall be deemed to be an acceptance of the related public key and associated certificate and the Carequality requirements for the use of the certificate;
- d) Subscribers issued certificates asserting an id-empk-safeca OID shall use their private keys only from the machines that are protected and managed using commercial best practices for computer security and network security controls.
- e) As soon as You become aware of, or suspect the compromise of Your private keys, passwords and/or software, You will promptly report this to Your employer; and
- f) You will make true representations at all times regarding the information in Your digital certificate and the information provided to Your employer. You must notify Your employer if your personal information changes (name change, organization change, email address change, etc.) throughout the duration of your use so the certificate information is correctly updated.
- g) You agree that You are not located in, under the control of, or are a national or resident of any country to which the export of the cryptographic hardware and/or software or related information would be prohibited by applicable export laws (including, but not limited to, the laws of the United States of America).
- h) You and Carequality agree that the person signing this Subscriber Agreement is acting on behalf of Your employer, and not in an individual or personal capacity, as part of Your duties for Your employer .



2. Revocation of Digital Certificates

Your certificate may be revoked at any time and without notice. The reasons for such revocation include, but are not limited to the following:

- Your private key is lost, stolen, or suspected of having been compromised
- Your private keys or certificates become unavailable and no recovery is possible
- Your identifying information contained in the digital certificate is no longer valid
- You are suspected of fraud or other adverse behavior
- You violate this Subscriber Agreement

3. Liability

By signing this Subscriber Agreement, You agree that Carequality has no liability to You or Your employer arising out of or relating to Your use of any digital certificates issued to You, except as provided for under the Carequality Connected Agreement. This includes any liability for any expenses, losses and/or damages, whether direct or indirect, incidental, compensatory, consequential, special, or punitive.

Carequality agrees that the Undersigned does not have personal or individual liability or responsibility solely by virtue of signing this Managed Services Subscriber Agreement as authorized by Your employer.

Applicant/Subscriber

The Undersigned, on behalf of Your employer, has read and understands this Subscriber Agreement and agrees to abide by the terms and conditions of this Subscriber Agreement and will meet the obligations as set forth therein. The Undersigned acknowledges receipt of the Token as indicated below. The undersigned affirms that the foregoing is true and correct.

Per: _____
Authorized Signature

Name: _____

PKI Role: Subscriber

Date: _____

Token Issuance

USB Token Smartcard None

Model: _____

Serial Number: _____

CA Name: _____